

QUALITY POLICY



SUGIMAT develops the activities of engineering consultancy, energy consultancy, design and manufacture of thermal power generation equipment and R+D.

At SUGIMAT we are committed to "Supplying our customers with products and services that meet their needs and expectations (in compliance with applicable regulations and legal requirements), promoting the quality, reliability and safety of their products and services, efficiently developing the Quality Management System and continuous improvement".

The Management promotes the training of its employees, both technical and commercial profiles as well as workshop personnel, so that their treatment and use with customers is always excellent and to ensure technical knowledge in the services provided.

The Quality Management System covers the requirements of the ISO 9001:2015 standard.

SUGIMAT's Management is committed to:

- **Orient the company's activities towards customer and stakeholder satisfaction, seeking to exceed their needs and expectations.**
- **Comply with legal and other applicable requirements.**
- **Compliance with the Pressure Equipment Directive 2014/68/UE.**
- **Maintain and improve staff competence and involvement by promoting their active participation.**
- **Ensure commitment to projects and our customers.**
- **Providing qualified technical support.**
- **Constantly optimising processes.**
- **Promote in suppliers and contractors the same Quality principles that apply to SUGIMAT.**

This Quality Policy is the reference framework used by the Management to set the annual quality improvement objectives, reviewing it periodically to maintain its adequacy and validity and to ensure the continuous improvement of the efficiency of the management system.


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